

Why don't I get a PDF copy of my e-bill anymore?

We recently upgraded our billing platform. An important feature of this upgrade is the removal of email attachments. Access to detailed monthly billing statements is available anytime with your "MyMascon" portal which can be accessed or created at: <https://mascon.ca/mymascon>.

The MyMascon self-serve online portal makes it easy to manage and keep tabs of your account:

- View and download your current bill
- Access previous monthly bill statements
- Monitor internet data usage
- Make online credit card payments
- Conveniently set up pre-authorized credit card payments
- Update your billing address, email address and phone number
- Request upgrades to your Mascon internet or TV services

Visit the MyMascon portal at <https://mascon.ca/mymascon> and follow the registration instructions. You will need the account number, email address, phone number, and last bill amount associated with your Mascon account to register.

If you have more questions, please reach out to our Care Team at [1-866-832-6020](tel:1-866-832-6020).