

# **WF721**

## **Wireless Home Phone**

### **User Guide**

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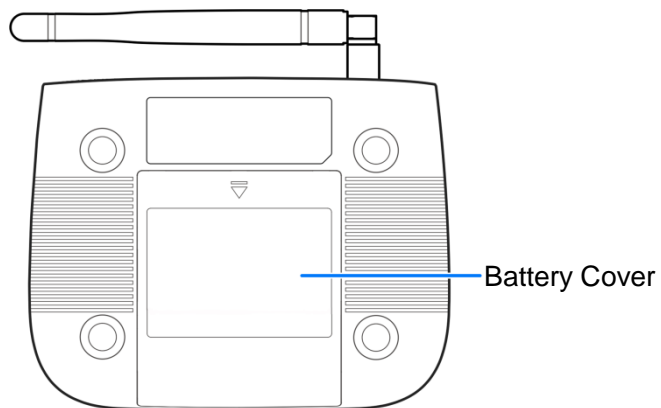
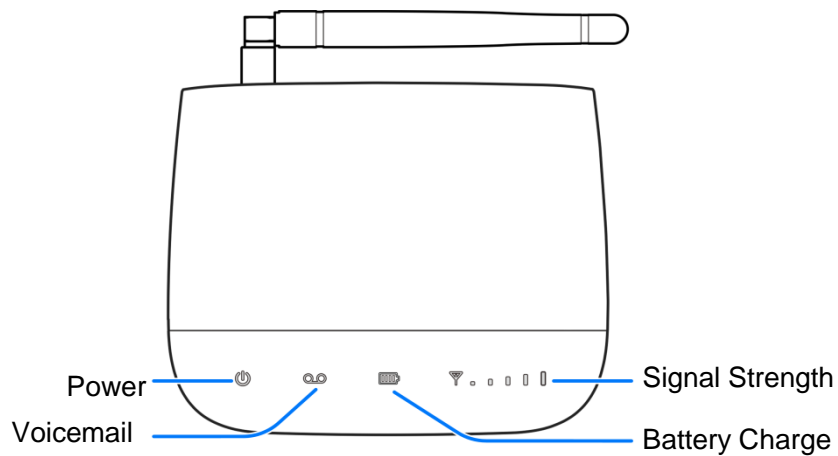
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# Getting to Know your Device

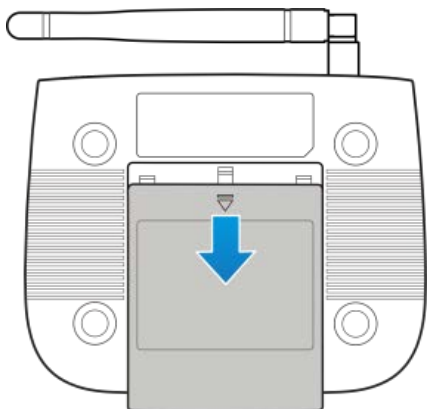
The WF721 provides calling services through your wireless service provider's cellular network, and other features including Voicemail, Call Waiting, Call Display, Call Forwarding, and Three-way Calling for your corded or cordless home phone(s).

## External View

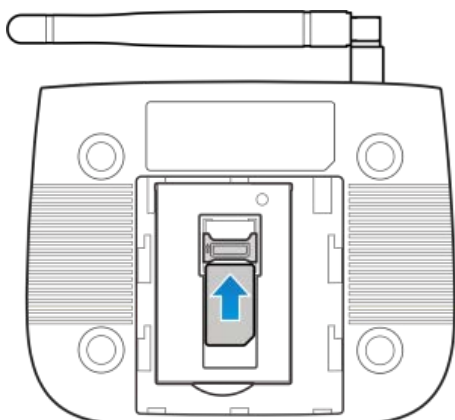


## Installing Your Device

1. Slide the battery cover and remove it.



2. Install the (U)SIM card into the (U)SIM card slot.



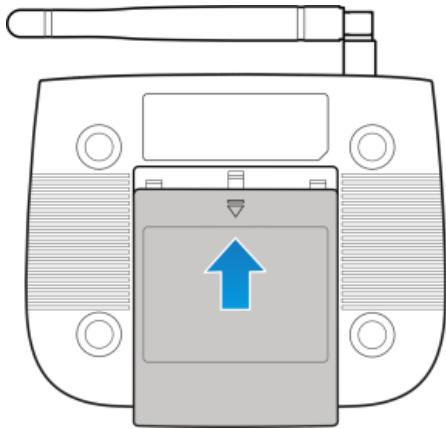
### **Warning:**

Your device does not support micro-SIM card, nano-SIM card, or any other nonstandard SIM cards. To avoid device damage, please do not use any nonstandard SIM cards in your device.

### **Note:**

The (U)SIM card included with the device is locked to, and may only be used with the ZTE Home Phone device.

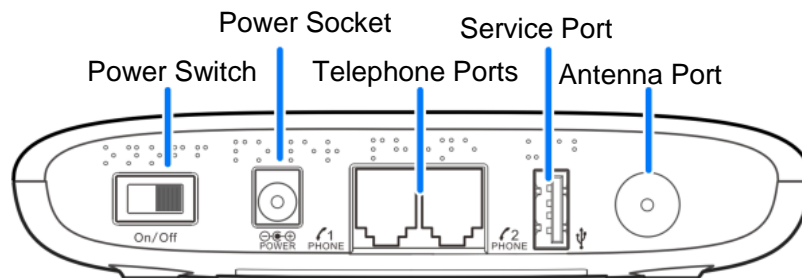
3. Install the battery and close the battery cover.



 **Notes:**

- The WF721 takes about 5 hours to charge fully. The charge time may be impacted by environmental factors.
- When fully charged, the battery will automatically stop charging.
- When not using the battery for a long period, remove it from your WF721 and store it in a cool, dry place.

## ***Interface Description***







 **Warning:**

**The Service Port** is only for diagnostic purposes, not for customer use. To avoid device damage, please do not place a USB-based device into the USB port of the WF721.

## Indicators

When the WF721 is powered on, the following states may be displayed on the LED screen. For a description of the states, refer to the following table:

Icon	Indicator	Status
 Power	Green	On
	Off	No Power
 Voicemail	Green Blinking	New voicemail waiting
	Off	No Message
 Battery Charge	Green	High
	Orange	Medium
	Red	Low
	Off	No charge or no battery installed
 Wireless Service	Green(1to 5 Bars)	Signal Strength(Low to High)
	No Bar Lit	No Service
	Blinking Red Bars	Check (U)SIM card
	Solid Red Bars	Software Updating

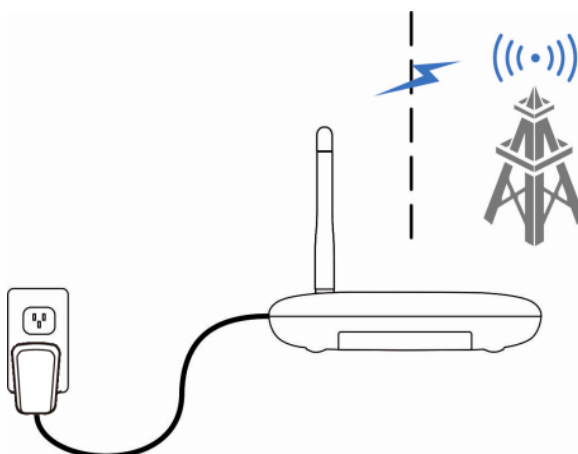


# Getting Started with Your Device

## *Device Installation*

The WF721 works with your wireless service provider's cellular network instead of your home's phone jacks.

Put the WF721 in a place where there is a strong signal from a signal tower, typically near a window or outside wall.



### **Note:**

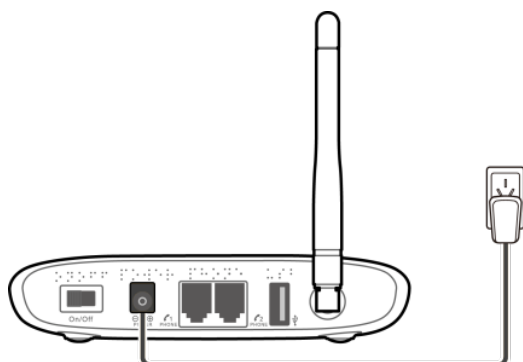
Some electronic devices may be susceptible to electromagnetic interference. Locate the device away from the connected phone, TV set, radio, or other electronic equipment to avoid electromagnetic interference.

## *Turning on Your Device*

1. Insert the small end of the power adapter into the power socket of your WF721.
2. Plug the power adapter to a standard AC wall outlet.
3. Slide the **On/Off** switch to the **On** position.

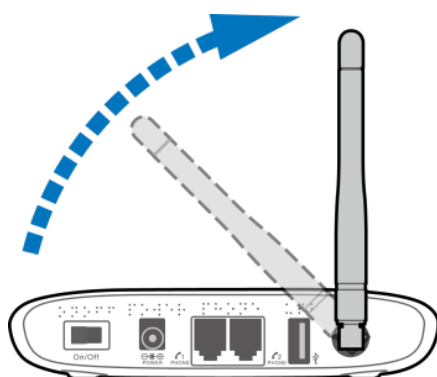
**Note:**

When powered off, the WF721 will no longer send or receive calls.



## Checking the Wireless Signal

1. Raise antenna to an upright position.
2. Confirm signal strength light is green for optimal performance.

**Note:**

If you do not see a green light (signal strength), you may want to choose an alternate installation location.

## Connecting the Device to a Phone

1. Unplug your existing phone from the wall jack.
2. Plug your phone into the “Phone 1” port on the WF721, using your existing phone cable or included phone cable.

 **Notes:**

- A cordless phone system with multiple handsets should be used to place phones throughout your home.
- The “Phone 2” port can be used to connect an additional phone, or cordless base station. All telephones connected to the WF721 will use the same telephone number.

## ***Place a Test Call***

1. Pick up the handset of your connected home phone.
2. Dial the telephone number.
3. Wait 4 ~ 8 seconds for the call to be connected automatically.

 **Note:**

When making a call, make sure to use 10-digit dialing for both local and long distance calls.

## **Using Your Device**

### ***Making calls***

Using a phone connected to your WF721, place and receive calls as you normally would. The WF721 supports both cordless and corded phone dialing methods.

 **Note:**

For best results, place the cordless phone base at least 12 inches from the WF721.

## Three-Way Calling

With this feature, you can talk to two people at the same time.

1. When you are on a call, press the **Flash** (or **Phone/Talk**) key on your phone to put the first call on hold.
2. When you hear a dial tone, dial the second number.
3. When you're connected to the second party, press the **Flash** (or **Phone/Talk**) key again to complete the three way connection.

### Note:

- If the second party does not answer, press the **Flash** (or **Phone/Talk**) key to end the connection and return to the first call.
- If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

## Call Waiting

Press \*43# or #43# to enable or disable Calling Waiting features.

When you're on a call and another call comes in, you will hear two tones.

- ▶ Press the **Flash** (or **Phone/Talk**) key to hold the current call and accept the waiting call. You can press the **Flash** (or **Phone/Talk**) key again to switch back and forth between calls.
- ▶ Press 1 and the **Flash** (or **Phone/Talk**) key to end the current call and accept the waiting call.
- ▶ Press 0 and the **Flash** (or **Phone/Talk**) key to reject the waiting call.

 **Notes:**

- If your phone does not have a **Flash** (or **Phone/Talk**) key, then use the off-hook mechanism supported by your phone.
- Your WF721 supports standard three-way calling and call waiting. Operation of these features will vary depending on your home phone equipment.

## ***Call Forwarding***

Call forwarding feature allows you to forward your incoming calls to another phone number.

### **To always forward:**

1. Press **\*\*21\*** on your connected phone.
2. Dial the 10-digit number of which you wish to forward your calls.
3. Press “#” key.

(Example: **\*\*21\*1234567890#** forwards your calls to the phone number 123-456-7890)

4. Wait to hear a confirmation tone for the forwarding to complete before hanging up.

 **Note:**

To disable call forwarding, press **##21#**. Wait until you hear a confirmation tone before hanging up.

**To forward when busy:**

1. Press **\*\*67\*** on your connected phone.
2. Dial the 10-digit number of which you wish to forward your calls.
3. Press “#” key.
4. Wait to hear a confirmation tone for the forwarding to complete before hanging up.

 **Note:**

Press **##67#** to disable call forwarding when busy.

**To forward when incoming calls go unanswered:**

1. Press **\*\*61\*** on your connected phone.
2. Dial the 10-digit number of which you wish to forward your calls.
3. Press “#” key.
4. Wait to hear a confirmation tone for the forwarding to complete before hanging up.

 **Note:**

Press **##61#** to disable call forwarding when incoming calls go unanswered.

**To forward when unreachable:**

1. Press **\*\*62\*** on your connected phone.
2. Dial the 10-digit number of which you wish to forward your calls.
3. Press “#” key.
4. Wait to hear a confirmation tone for the forwarding to complete before hanging up.

 **Note:**

Press ##62# to disable call forwarding when unreachable

## ***Setting up Voice Mail***

1. Press 1 on any connected phone.
2. Wait for several seconds, and you will connect to your wireless service provider's voicemail service.
3. Follow the voice prompts to complete setup.

 **Note:**

Create a password during setup to enable remote voicemail retrieval and for added security.

## ***Access Your Voicemail***

When a voicemail message is waiting, the voicemail indicator on your WF721 blinks green. You will also hear an intermittent dial tone on any connected phone handset before placing a call.

Press 1 on any connected phone to access your voicemail.

## ***Retrieving Messages***

1. Press 1 on any connected home phone.
2. Wait for several seconds and you will connect to your voicemail inbox.
3. Follow the voice prompts to listen to, and manage your messages.

**Note:**

You may dial your 10-digit home phone number to access your voicemail box.

## ***Remote Retrieve***

You can retrieve voicemail messages from a phone not connected to the WF721.

1. Dial the number of your WF721.
2. When you hear the voicemail greeting begin, press the “\*” key
3. Enter your password and follow the prompts to listen to and manage your voicemail messages.

## ***Adjusting Volume***

Use your home phone’s volume adjustment if available. Alternately, the volume of the WF721 can be adjusted if necessary.

1. When you are on a call, press \*\*\*\* or #### to adjust volume to minimum or maximum.
2. Press \* or # to turn volume down or up.

**Notes:**

- Four volume levels are available (level 1 to level 4).
- Your home phone(s) may have a separate volume level setting function that is independent of the WF721.



## Troubleshooting

Symptom	Solution
No dial tone	<p>Please wait for 1~2 minutes after the WF721 is powered on.</p> <p>If you do not see a green light (signal strength), move the WF721 to a place with a stronger signal</p>
There is a prompt/ phone alert/ announcement as soon as I lift the phone off the hook.	<p>Make sure your (U)SIM card is inserted correctly and the PIN number has been entered. If the PIN number has been entered incorrectly for three consecutive times, you will need to enter the PUK code when prompted.</p>
The line is noisy/ distorted as soon as I lift the phone off the hook.	<p>Remove any electrical appliance which is too close to the phone or the WF721.</p> <p>The cable or phone set might be faulty.</p>
I hear a rapid engaged tone as soon as I lift the phone off the hook.	<p>Put the phone on the hook and try again.</p>
After dialing the last digit I hear nothing /silence.	<p>When you have finished dialing you can wait several seconds to connect the call.</p>

## Specification

Dimension(W*D*H)	140mm ×110mm × 30mm
Weight	234g
Talk Time*	Approximately 2.5-3 hours (2G and 3G)
Standby Time*	25 hours
Battery Capacity	1900 mAh

 **Note:**

The value of the talk time or standby time varies with the actual environment.

## Warnings and Notices

### *Safety Precautions*

- Some electronic devices may be susceptible to electromagnetic interference. Move the device away from the TV set, radio and other electronic equipment to avoid electromagnetic interference.
- Please keep your phone at least 12 inches away from the WF721.
- The WF721 may interfere with medical devices like hearing aids and pacemakers. Consult a physician or the manufacturer of the medical device before using the WF721.
- Do not use your WF721 in dangerous environments where there are explosive gases or explosive products being processed.
- Please use original accessories or accessories that are authorized by ZTE. Unauthorized accessories may affect the WF721 performance, damage the WF721 or cause danger to you.
- Do not attempt to dismantle the WF721. There are no user serviceable parts.
- Put the WF721 in a place with good ventilation. To avoid device failure due to improper heat dissipation, do not wrap or cover the WF721.
- Do not expose the WF721 to direct sunlight.
- Do not allow children to play with the WF721 or charger.
- The WF721 is for indoor use only. Do not use the WF721 outside. Do not connect telephone extensions which run outside of the building.

These can result in lightning damage to your unit.

- Use an antistatic soft cloth to clean the WF721. Do not use cleanser with chemical or corrosive properties. Power off the WF721 before cleaning.
- Do not take out the (U)SIM card when the WF721 is in use. The generated static electricity may damage the card or lead to information loss.
- The WF721 does not support fax machines
- The WF721 does not work with most home security systems

### ***Limited Warranty***

This warranty does not apply to defects or errors in the product caused by:

- i. Reasonable abrasion.
- ii. End User's failure to follow ZTE's installation, operation or maintenance instructions or procedures.
- iii. End User's mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing or operation of the product.
- iv. Modifications or repairs not made by ZTE or a ZTE-certified individual.
- v. Power failures, surges, fire, floods, accidents, actions of third parties or other events outside ZTE's reasonable control.
- vi. Usage of third-party products, or usage in conjunction with third-party

products provided that such defects are due to the combined usage.

- vii. Any other cause beyond the range of normal usage intended for the product.

End User shall have no right to reject or return the product, or receive a refund for the product from ZTE under the above-mentioned situations.

This warranty is the End User's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

### ***Limitation of Liability***

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

### ***Radio Frequency (RF) Energy***

This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government:

The exposure standard for wireless mobile devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.\*

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid/> after searching

FCC ID: SRQ-WF721.

\* Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

## ***FCC Regulations***

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## ***IC Notice***

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

IC: 5200E-WF721