



Remote Troubleshooting:

If the remote fails to pair, reboot the Set top box. If this does not solve the problem, try performing a global reset:

1. Press and hold the TiVo  and power buttons simultaneously for approximately 3 seconds. The LED light should turn red.
2. Press the volume down three times, then press the Tivo button. The red light will blink three times, then shut off.
3. Once the remote is reset try pairing it again.

Follow the instructions below to pair your remote.

Option 1:

1. Press the TiVo button  to go to the TiVo home screen.
2. Go to Menu then press OK. In Settings scroll down and select Remote Settings.
3. Select Pair your remote with your box then press OK.
4. If the remote does not pair try option 2.

Option 2:

1. Press and hold the TiVo and Back buttons simultaneously until the activity light illuminates.
2. Release the buttons. The activity light will flash slowly, then flash quickly five times.

Once the remote is paired, you can now reprogram your remote to operate your TV and A/V equipment. [See how to program your remote.](#)