

## Mail server settings for GICable.com

When configuring your email account within an email client (MS Outlook, Thunderbird, Apple Mail, etc.), we recommend using the IMAP protocol rather than POP. IMAP synchronizes all your email activities between your devices. For example, deleting an email on your phone will also delete it from your PC or Mac. POP does not synchronize requiring deletion in both locations. Different email clients may require different settings, but the following should work on most:

### General:

- If asked for a Username, put in your full email address: xxxxxxx@gicable.com. Do not just put in xxxxxxx or leave this blank.
- Check "Outgoing server (SMTP) requires authentication:" if asked.

### Recommended Settings:

- Connection type: IMAP
- Incoming server: mail.gicable.com
- Incoming server(IMAP) port: 143
- Incoming server encryption: STARTTLS
- Outgoing server: mail.gicable.com
- Outgoing server (SMTP) port: 587
- Outgoing encryption: STARTTLS

### Or without encryption:

- Incoming server: mail.gicable.com
- Incoming server(IMAP) port: 143
- Incoming server encryption: None
- Outgoing server: mail.gicable.com
- Outgoing server(SMTP) port: 25
- Outgoing encryption: none

### **Or with full encryption:**

- Incoming server: mail.gicable.com
- Incoming server (SMTP) port: 993
- Incoming encryption: SSL \*may require certificate confirmation
- Outgoing server: mail.b.hostedemail.com
- Outgoing server (SMTP) port: 587
- Outgoing encryption: STARTTLS

### **Note about Encryption:**

When you turn on email encryption, your emails are only encrypted between you and your email server. They do not remain encrypted within the email server or when forwarded to the recipient. The main reason to turn on encryption is to ensure that your email server login information (password) is encrypted when you connect. Therefore, we recommend turning on Outgoing encryption only as this is the only direction your passwords are sent.