

## How to Restart your Modem/Gateway?

Many Internet issues can be quickly solved by restarting your modem/gateway.

Follow these easy steps below:

1. Disconnect the power cord on the back of the modem/gateway.
2. Wait 30 seconds.
3. Connect the power cord back into your modem/gateway.
4. Wait a few minutes until the modem/gateway comes back online then check your Internet connection.

Need additional support? Please call our Technical Support Team at [1-866-832-6020](tel:1-866-832-6020)